

About You

Leicestershire County Council is committed to ensuring that its services, policies and practices are free from discrimination and prejudice and that they meet the needs of all sections of the community.

We would be grateful if you would answer the questions below. You are under no obligation to provide the information requested, but it would help us greatly if you did. Information will be used to inform service development to ensure that what we are providing is fair and effective.

Q6 Are you male or female?

Male Female

Q7 What was your age on your last birthday?

Q8 Do you have any long-standing illness, disability or infirmity?

Yes No

Q9 What is your ethnic group? Please tick one box only

White Black or Black British Mixed Other ethnic group Asian or Asian British

Q10 What is your religion or belief?

No religion Jewish Christian (all denominations) Muslim
 Buddhist Sikh Hindu Any other religion or belief

Q11 Sexual Orientation

Many people face discrimination because of their sexual orientation and for this reason we have decided to ask this monitoring question. You do not have to answer it but we would be grateful if you could tick the box next to the category which describes your sexual orientation:

Bisexual Lesbian Gay Other Heterosexual / Straight

Data Protection: Personal data supplied on this form will be held on computer and will be used in accordance with the Data Protection Act 1998. The information you provide will be used for statistical analysis, management, planning and the provision of services by the County Council and its partners. Leicestershire County Council will not share any personal information collected as part of this survey with its partners. The information will be held in accordance with the Council's records management and retention policy.

If you require the information contained in this questionnaire in an alternative version such as large print, Braille or help in understanding it in your language, please contact: 0116 305 0002 or email: publictransportpolicy@leics.gov.uk

This leaflet covers the following villages:

Ashby Folville, Barkby, Barkby Thorpe, Barsby, Beeby, Gaddesby, Great Dalby, John O'Gaunt, South Croxton, Thorpe Satchville and Twyford.

This consultation leaflet outlines a proposal to replace bus Service 100 with an alternative type of service called Demand Responsive Transport. We are looking at different ways of providing transport services on bus routes that are used by fewer residents. We need to do this to contribute to the £74 million savings the council has to make over the next four years by reducing bus service support by £750,000.

Demand Responsive Transport services only run when booked. They use smaller vehicles and are tailored to the most popular journey times enabling us to reduce costs and offer good value. Demand Responsive Transport services still allow residents to make essential journeys but by alternative means to a bus. The County Council already operate 30 such services across Leicestershire.

We realise this will mean a change in how you arrange your travel, however Demand Responsive Transport service design reflects the known current usage and retains a link to a key destination. We are happy to discuss the proposal with you and answer questions you have on how this type of service runs.

Your views are important in helping us understand what effect the changes we are proposing might have on you. Please submit your views by **9th July 2012** by returning the tear off response form to the freepost address:

Public Transport Policy (Room 700), Leicestershire County Council, Have Your Say, FREEPOST NAT18685, Leicester, LE3 8XT.

Please note that you do not need to add a stamp

Alternatively, call: 0116 305 0002 or email: publictransportpolicy@leics.gov.uk

If you would like to comment more generally on the proposed changes, please visit our website: www.leics.gov.uk/transportconsultation for more details or contact us on 0116 305 0002 or email: publictransportpolicy@leics.gov.uk If you require this information in large print, or an alternative format, please contact us using the details above.

Your local bus Service 100 is changing

Proposals to introduce Demand Responsive Transport

Tell us how this might affect you

Please submit your views by **9th July 2012**
by returning the tear off response form to the freepost address:

Public Transport Policy (Room 700), Leicestershire County Council,
Have Your Say, FREEPOST NAT18685, Leicester, LE3 8XT.

Please note that you do not need to add a stamp

Alternatively, call: 0116 305 0002 or email: publictransportpolicy@leics.gov.uk

Budget pressures

Leicestershire County Council has to save **£74 million over the next four years. This is on top of the £24 million we saved in 2011/12.**

We are now looking at how we can achieve these additional savings. In making decisions, we must target our resources at those with the greatest need.

Transport in Leicestershire

Since 2002, we have made sure that **95%** of residents are within 800 metres of an hourly bus service during the daytime, Monday to Saturday. Less frequent or Demand Responsive Transport is currently provided for the remaining 5%.

This costs the council £3m per year.

We must now save £750,000.

We are now looking at different ways of providing services – particularly on routes which are used by fewer residents in low numbers.

We want to help residents to make their essential journeys – to do their shopping, to get to the doctors, to meet socially and to work where affordable. However this has to be balanced with getting good value for the council tax payer.

This leaflet covers the 100 bus service. A replacement service, called **Demand Responsive Transport**, is proposed so that you will continue to be able to make journeys to local centres and facilities.

The Demand Responsive Transport service design reflects the known current usage and retains a link to a key local destination.

About Demand Responsive Transport

There are over **30 off-peak Demand Responsive Transport services running across the County at the moment.**

What is Demand Responsive Transport?

It is a form of pre-booked transport using small vehicles, such as taxis or minibuses, rather than buses.

Where do they go? You can travel to local services and facilities in nearby towns or villages, such as a health centre, shopping centre or market. You may also have a choice of destinations offered on different days and you can make longer journeys by connecting with a local bus service at one of the nearby towns.

When do they run? Your services will run when booked based on an approximate timetable. So you will be given an approximate pick up time when you book. There will be a fixed return time. Consideration is given to when people want to travel, so if one day is more popular than others, e.g. a market day, then more runs can be offered on that day.

Do I use bus stops? You will be collected from and dropped off at agreed points. There is some flexibility if time allows. Because these services are booked in advance, tailored arrangements may be possible at no extra cost to you.

How do I get onto this type of service?

You phone and book your seat with the service provider between a week and the day before you travel.

Will I pay for the cost of the telephone calls to the taxi service?

Yes, but the phone number will normally be local so you will pay low-call rates, or the call may even be free. This will vary, depending on the service provider.

What do I have to pay? You pay an individual fare, just like you would when using a local bus service regardless of how many people are in the vehicle. These fares are set by the County Council and are reviewed periodically so that they remain as similar to local bus services as possible. At present the average adult return fare is £3.50.

If I have a bus pass, can I use it? Yes you can. Passengers are required to present this to the driver when using the service.

What if I can't travel on the day?

If you need to cancel your journey, for example because you are unwell, you should inform the service provider as soon as you can. If you make repeated short notice cancellations you may not be allowed to travel as this can cause problems for the routing and prevent others from travelling.

This information provides a general overview. Specific details, such as fares and telephone numbers, will be confirmed when the outcome of our consultation is known.

Please see below for information on which services go from your village.

Village	Service No.
Ashby Folville	D1b
Barkby	D57
Barkby Thorpe	D57
Barsby	D1b
Beeby	D57
Gaddesby	D1b
Great Dalby	D58a
John O'Gaunt	D58b
South Croxton	D1b
Thorpe Satchville	D58b
Twyford	D58b

Note: Where a village is denoted with * it has no existing bus or DRT service or there has been no use of these services. However, should residents need a service, this will be considered.

Consultation on Proposed Changes to Transport

Your views

We are now asking for your views about the detail of the council's proposals to make changes to public transport in your area. Following the consultation period, your views will be considered by the County Council's Cabinet in September 2012. If you have any questions about this consultation please contact: 0116 305 0002 or email: publictransportpolicy@leics.gov.uk

Q1 What service do you travel on?

Bus service number:

Q2 Tell us where you live

Full Postcode:

Q3 Do the times of the proposals meet your travel needs?

Yes No

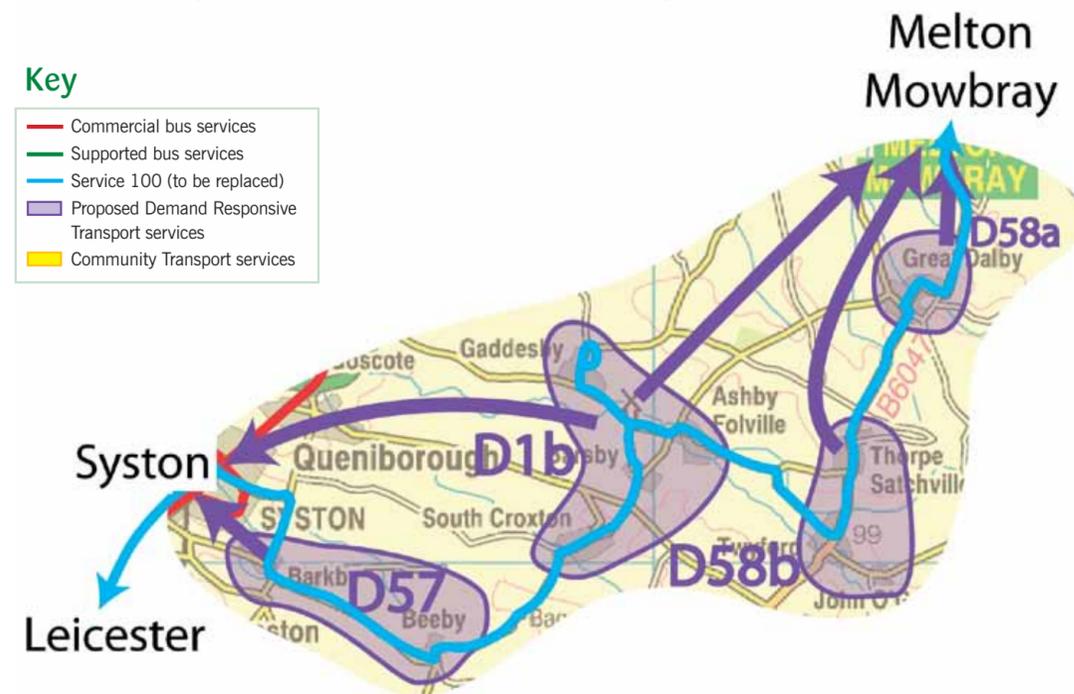
Q4 If they don't - tell us why?

e.g. you travel on different days or at different times:

The following map shows the proposed changes:

Key

	Commercial bus services
	Supported bus services
	Service 100 (to be replaced)
	Proposed Demand Responsive Transport services
	Community Transport services



Service 100 will be replaced by Demand Responsive Transport as follows

DRT no.	Area	Service to:	Days	Service Level
D1b	Gaddesby, South Croxton, Barsby, Ashby Folville	Syston (& connect for Leicester)	Tu, W, F, Sa	Mid-morning out, lunchtime return
		Melton Mowbray	Th	Mid-morning out, lunchtime return and lunchtime out, early afternoon return
		Melton Mowbray	F	Mid-morning out, lunchtime return
D57	Barkby, Barkby Thorpe & Beeby	Syston to connect with Arriva 5 for Leicester	M, Tu, W, Th, F	Mid-morning out, lunchtime return and lunchtime out, early afternoon return
D58a	Great Dalby	Melton Mowbray	M, W, Th, Sa	Mid-morning out, lunchtime return
		Melton Mowbray	Tu, F	Mid-morning out, lunchtime return and lunchtime out, early afternoon return
D58b	Twyford, Thorpe Satchville, John O'Gaunt	Melton Mowbray	M, Tu, W	Mid-morning out, lunchtime return
		Melton Mowbray	Sa	Mid-morning out, lunchtime return and lunchtime out, early afternoon return

Definitions: one journey will operate.

Mid-morning between 09:30 and 11:30, Lunchtime between 11:30 and 13:30, Early afternoon between 13:30 and 15:30